

Awesome Pool Parties FAQ's

Q. How can I book?

A. You can book by phone or in person at the swim school reception. Alternatively, you may book through our 'Contact Us' page on our website at superfish.com.au

Q. How do I pay?

A. A \$100 non-refundable deposit is payable at the time of booking (minimum 2 weeks prior to event). The balance is payable on the day of the party. Please read full deposit and payment information included in this brochure.

Q. Can I change or cancel my booking?

A. Yes you can. Cancellations can be made up to 2 weeks prior to party date. Once deposit is paid, within 2 weeks of party date, cancellations cannot be made. We encourage you to confirm guest numbers prior to party date. Modifications regarding catering, decoration selection and optional extras can be made up to 2 days prior to party date.

Q. Are there minimum or maximum numbers of party guests?

A. There is a minimum of 15 paying party guests. You may have less persons attend, however 15 guests is the minimum you will be charged.

Q. Can I get Pool Party Invites for my guests?

A. Yes, we offer a complimentary Birthday Invitation online which you can download and print out for guests: superfish.com.au/kidsparties

Q. Can I provide my own catering and decorations?

A. Pool Parties are self catered. Our Pool Party prices include basic decoration. We can provide additional catering/catering for parents at an extra charge. You are welcome to bring additional decorations or theming.

Q. Can I bring my own cake?

A. Yes, you can bring your own cake.

Q. As a parent or guardian, do I need to stay and supervise?

A. Yes, we require at least one parent/guardian to stay and supervise party guests for the duration of the party.

Q. Do parents, guardians or additional siblings of party guests get charged for entry?

A. No, they will not be charged. Parents, guardians and additional siblings will be charged at Pool Party rates if joining into pool party games. Entry fees will be charged for non-pool party additional family members (Adults and Children) who swim at the facility during pool party.

EXPLORE:



FOR LOCATIONS VISIT

SUPERFISH.COM.AU

Facebook: SuperfishSwimSchools Instagram: SuperfishSS

PROUDLY AUSTRALIAN FAMILY OWNED AND OPERATED

BAILDON GROUP

Swim AUSTRALIA

swimming australia



WABC World Aquatic Babies & Children NETWORK



Royal Life Saving THE ROYAL LIFE SAVING SOCIETY AUSTRALIA

ascta Australian Swimming Teachers Association



Awesome Children's Swimming Pool Parties



SUPERFUN
kid's club



A fantastic 2 hour pool party, with fun activities, games and a qualified instructor.



Party prices*

\$22.00 per person Monday to Saturday

\$26.00 per person Monday to Friday 7:00pm - 9:00pm

Sunday 10:00am - Noon or Noon - 2:00pm

*Prices are for each individual that swims in the pool and/or is involved in the party activities (including adults swimming and/or participating at children's parties). Additional siblings and parents WILL be charged if entering the pool, at Public Entry Prices.

Minimum

A minimum of 15 paying persons is required to book a Pool Party. Less persons may attend, however the minimum price charged will be for 15 persons.

Deposit and payments

A non-refundable \$100.00 deposit is required, no later than 2 weeks prior to party booking date. The balance of the payment must be finalised at the completion of the party, on the party day. Additional swimming persons WILL be charged at the above rates, if joining into pool party games. Other swimming patrons will be charged at Public Swimming rates.

Your 2 hour pool party booking will include:

- Use of Superfish Swim Schools facilities, including indoor heated pool/s, changing rooms, stereo system, television, tables/chairs and infants play pen.
- Pool entry for each paying party invitee;
- FREE entry for accompanying, non-swimming and non-participating adults/patrons;
- One qualified staff member to lifeguard for a 2 hour period;
- 1 hour of pool party activities and games, run by a qualified (Blue Card, Austswim and CPR) instructor a 2nd Superfish staff member will help organise table and party set-up, drinks and additional purchases. An additional instructor will be included when higher numbers and younger participants.
- Use of a range of fun pool play equipment.

Decoration package includes:

Each paying party guest receives:

- A packet of crisps per paying party guest;
- Bottomless cordial;
- Plates of lollies on party tables;
- Cups, napkins and paper plates.
- Party Tables will be decorated.

Pool Parties are Self Catered, outside of crisps, cordial and lolly bags.

Optional extras:

- A range of additional food and drinks are available for purchase at the kiosk.
- The use of a BBQ is available (at select centres only) for an additional \$20.00 hire charge.
- Extended times and or variations to the standard options can be organised through Superfish Swim Schools management.
- Patrons are welcome to further decorate and theme the party if required.

Conditions

- Pool Party patrons MUST be a minimum of 6 years old, and hold competent independent Drowning Prevention Skills.
- All Pool Party attendees MUST have a completed and signed waiver form, prior to entry and commencement of Pool Party.
- The person booking the "Pool Party" MUST ensure that ALL persons attending the party have an independent degree of water safety and are efficient swimmers. Please ask management for Superfish water safety guidelines.
- Persons holding the "Pool Party" will take full responsibility of their guests safety, whilst guests are attending Superfish Swim Schools.
- Our qualified staff will take utmost care to ensure the safety of Pool Party Patrons, however, Superfish Swim Schools and Baildon Aquatics Pty Ltd take NO RESPONSIBILITY for persons in the facility during the Party Booking.
- Superfish Swim Schools and Baildon Aquatics Pty Ltd are privately run facilities. Management hold the right to remove persons from the facility, at any time, if the pool rules are not followed, or for unruly behaviour. Superfish Staff also have the right to remove attendees if swimming skills not adequate and unsafe.
- The facilities are to be left in the same conditions as prior to the function. The persons holding the Pool Party are responsible for assisting Superfish staff with cleaning the area of the Party Function.
- Alcohol is banned from the facilities, at all times.
- Glass wear is prohibited in the centre.
- Booking and paying of the non-refundable deposit, confirms that Pool Party Booking Patrons agree and adhere to all policies and conditions at Superfish Swim Schools, as stated above.



Locations, party invites & more: superfish.com.au

SUPERFUN
kid's club

